Returns Form

Please complete the following form with as much detail as possible to enable Rototherm to deal with your return as quickly as possible. Please ensure that this form is returned with the goods.

(Please note that it is your responsibility to ensure that this product is delivered to us, remember proof of posting is not proof of receipt, therefore we recommend you insure your delivery and send by appropriate means)

Name/Contact:	.....	Return to Address
Address:	....	British Rototherm Co. Ltd. Kenfig Industrial Estate, Margam, Port Talbot SA13 2PW United Kingdom Tel: 01656 740551 Fax: 01656 745915 E-mail: sales@rototherm.co.uk Web Site: www.rototherm.co.uk
Postcode:	.....	
Telephone No.:	.....	
Email:	.....	

Instrument Type:	.....	Serial Number:	.....
Your Order No.:	.....	Your contact at Rototherm:	.....
Warranty Claim?	☐ Yes ☐ No	British Rototherm products have a standard 12 month, return to factory warranty, from date of invoice – for more details please contact British Rototherm	
Nature of Fault / Reason for Return:	.....		

Notes & Declaration:

We strongly advise that you check any items carefully before returning them. This will benefit all parties and save unnecessary carriage costs. We reserve the right to make a charge where no fault is found, or where damage has been caused by misuse or related reason.

PLEASE CALL US FIRST TO DISCUSS THE PROBLEM – THIS MAY AVOID UNNECESSARY RETURNS AND HELP US REPAIR AND RETURN YOUR EQUIPMENT FASTER.

Declaration: I have read and understood the above notes and agree to British Rototherm's standard terms and conditions. (See back of invoice)

Print Name: .....Signed: .....Date: .....